**Research & Campaigns Quarterly Briefing**

**February 2025**

Current work:

* We continue to be actively engaged in promoting Anti-racism and Black History 365 through presence at events and social media activities,
* We are members of a steering group with representatives from the third sector, public sector and private sector, aimed at making Mid and West Wales a real Living Wage region. And this week is Living Wage Week.
* We continue to work on a long term study into the impact of the cost of living crisis on our clients.

What we’ve just finished:

* In December 2024 we published [Disconnected](https://citizensadvicesnpt.org.uk/wp-content/uploads/disconnected-how-digital-exclusion-blocks-access-to-universal-credit.pdf): How Digital Exclusion Blocks Access to Universal Credit, our study into the impact of digital exclusion on those peopple facing managed igration on UC.
* In the last 3 months our advisers have sent 15 Evidence Forms to national Citizens Advice, gained over £995,000 in income for our clients, and had over £500,000 of debts written off.

What’s next:

* We will continue promoting anti-racism and Black History 365.
* We will continue working on making Mid and West Wales a Living Wage region.
* We will continue our study into the impact of the cost of living crisis on our clients.
* We are currently looking at a number of options for our next research subject.

Any questions, comments or ideas please let me know.

Pat Dunmore

Making a Difference Manager