**Research & Campaigns Quarterly Briefing**

**August 2024**

Current work:

* We continue to be actively engaged in promoting Anti-racism and Black History 365 through presence at events and social media activities.
* We are members of a steering group with representatives from the third sector, public sector and private sector, aimed at making Mid and West Wales a real Living Wage region.
* We continue to work on a long term study into the impact of the cost of living crisis on our clients.
* We are in the process of distributing the resources from the work Street Law carried out for us on the use of AI by the DWP to other LCAs and partner agencies, having just received clearance by national Citizens Advice to do this.

What we’ve just finished:

* We have developed guidance for new advisers on recording AIC codes and recording client profile information on casebook, both issues which are crucial to our ability to carry out r&c work. These are in the process of being distributed.
* In the last 3 months our advisers have sent 3 Evidence Forms to national Citizens Advice and gained nearly £1.29 million in income for our clients.

What’s next:

* We are starting to look at the impact of transitioning from legacy benefits to UC.
* We will continue promoting anti-racism and Black History 365.
* We will continue working on making Mid and West Wales a Living Wage region.
* We will continue our study into the impact of the cost of living crisis on our clients.

Any questions, comments or ideas please let me know.

Pat Dunmore

Making a Difference Manager