

# Citizens Advice Constituency Dashboard 2016

## Swansea East

### Citizens Advice Service England and Wales 2015/16:

	2015/16
Unique clients advised	1.95m
Problems dealt with	5.6m
Community locations	>2600

### Swansea East in 2015/16

#### Citizens Advice Bureaux dealt with:

	2015/16
Clients	2,769
Problems	5,885

#### The main problem areas were:

	2015/16	
	Problems	%
Benefits	2,624	45%
Debt	1,266	22%
Employment	401	7%
Housing	252	4%

#### The top 5 benefit issues were:

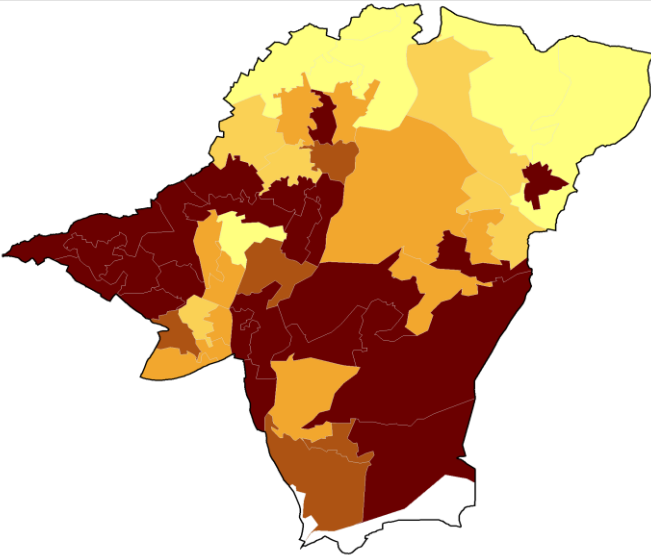
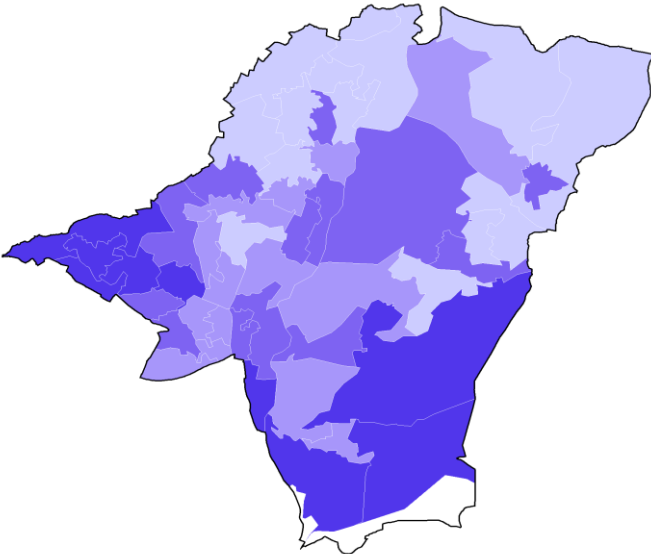
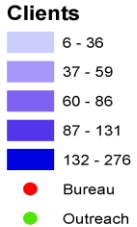
	2015/16	
	Problems	%
Personal independence payment	923	35%
Employment Support Allowance	503	19%
Working & Child Tax Credits	251	10%
Housing Benefit	180	7%
Jobseekers Allowance	106	4%

#### The top 5 debt issues were:

	2015/16	
	Problems	%
Debt Relief Order	245	19%
Council tax arrears	170	13%
Credit, store & charge card debts	74	6%
Unsecured personal loan debts	69	5%
Water supply & sewerage debts	68	5%

#### Key housing issues:

	2015/16	
	Problems	%
Threatened homelessness	28	11%
Actual homelessness	13	5%



Source: WIMD 2014. Contains OS data © Crown copyright and database right



### Client Profile:

