

Citizens Advice Constituency Dashboard 2016

Gower

Citizens Advice Service England and Wales 2015/16:

	2015/16
Unique clients advised	1.95m
Problems dealt with	5.6m
Community locations	>2600

Gower in 2015/16

Citizens Advice Bureaux dealt with:

	2015/16
Clients	1,475
Problems	3,170

The main problem areas were:

	2015/16	
	Problems	%
Benefits	1,415	45%
Debt	591	19%
Employment	198	6%
Housing	139	4%

The top 5 benefit issues were:

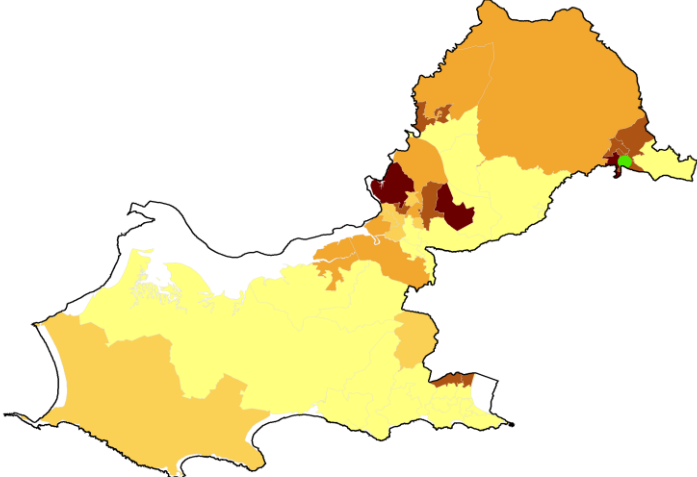
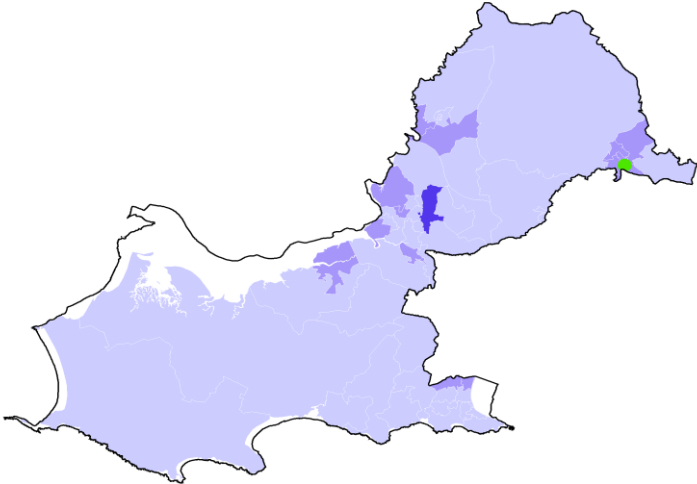
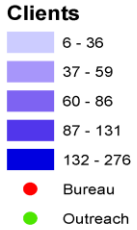
	2015/16	
	Problems	%
Personal independence payment	564	40%
Employment Support Allowance	266	19%
Working & Child Tax Credits	113	8%
Housing Benefit	76	5%
Jobseekers Allowance	42	3%

The top 5 debt issues were:

	2015/16	
	Problems	%
Debt Relief Order	89	15%
Council tax arrears	60	10%
Credit, store & charge card debts	58	10%
Unsecured personal loan debts	50	8%
Mortgage & secured loan arrears	33	6%

Key housing issues:

	2015/16	
	Problems	%
Threatened homelessness	16	12%
Actual homelessness	2	1%



Source: WMD 2014. Contains OS data © Crown copyright and database right



Client Profile:

